



Seasonal Workers Health Management Plan Direction —transport providers FAQs

The public health direction—[Seasonal Workers Health Management Plan Direction](#)—is effective 12:01 am on Tuesday 5 May 2020 until the end of the declared public health emergency in relation to coronavirus (COVID-19).

1. How will the new requirements in the Seasonal Workers Health Management Plan Direction protect regional communities from the spread of COVID-19?

This framework allows agribusiness and commercial fishing to access the seasonal workforce necessary to maintain production, while also protecting regional communities and workers from the spread of COVID-19. The five elements of the framework are:

- Stronger border protections—requiring workers from COVID-19 hotspots to self-quarantine for 14 days before starting work
- Mandatory health management plans—agribusinesses, accommodation facilities and transport service providers for seasonal workers must have a health management plan to manage preventing the transmission of COVID-19 among workers and the community
- Complying with health obligations—everyone has an obligation to keep Queensland as safe as possible by following the public health directions
- Stronger compliance—additional officers are being authorised under the *Public Health Act 2005* to undertake compliance
- Locally-led solutions—working with Local Disaster Management Groups to develop local solutions to address accommodation, transport and workforce supply issues.

2. Who is captured under transport providers?

Those who provide private or chartered transportation services for agribusinesses, agribusiness labour hire companies and accommodation providers that employ and/or house seasonal workers.

3. Do I need to submit a health management plan?

Health management plans are required for all private or chartered transport providers that service agribusinesses, agribusiness labour hire companies and accommodation providers that employ and/or house temporary visa holders and seasonal employees:

- [Accommodation and Transport Health Management Plan Template](#)
- [Guideline for the development of a health management plan—accommodation and private or charter workforce transportation providers](#)

4. How long do I have to prepare and submit my health management plan?

Health management plans are mandatory for accommodation providers from the date of commencement of the Chief Health Officer [Non-essential Business, Activity and Undertaking Closure Direction \(No.8\)](#), effective from 12.01am on Tuesday 5 May 2020. It is recommended you develop and submit your workforce health management plan as soon as possible.

5. What records are required to be kept as part of the health management plan?

Records should be kept of all trips that include seasonal workers. Passenger names on-board for each trip and where they were picked up and dropped off should be recorded.



6. Where do I submit my health management plan and when will I hear if it had been approved?

Your health management plan should be submitted to Queensland Health at covid.plans@health.qld.gov.au. You will receive a confirmation email from Queensland Health when your health management plan is received. Health management plans are not formally approved by Queensland Health, however you may be contacted if further information is required. You may also be visited by an officer authorised under the *Public Health Act 2005* to audit compliance against the plan.

7. Can I transport guests from one accommodation provider to different workplaces in the same vehicle?

A transport provider can transport workers from the same accommodation facility to multiple workplaces. The transport company must have a health management plan to demonstrate how they are maintaining social distancing between groups of workers travelling to different farms. The company must keep a record of the name of each passenger on each trip, and where they have been transported to.

8. What are my cleaning and hygiene requirements?

After each trip, transport providers should ensure that the vehicle is cleaned thoroughly, including wiping down all surfaces such as external and internal door handles, arm rests, window ledges and seat belts.

Find [health and hygiene advice for transport providers](#).

Version 1 May 2020

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